# The Congregation of the Daughters of the Cross of Liege

Statement of Purpose April 2020

### The Congregation of the Daughters of the Cross of Liege

The English Province of the Daughters of the Cross of Liege, in line with their Aims as set out in their Memorandum and Articles of Association, is responsible for the following Location and Regulated Activity, which fall under the Care Quality Commission (Registration) Regulations.

Our Regulated Care and Health facility is conducted according to Christian Gospel Values and welcomes service users and staff of all or no denomination. (There are key reserved posts in the Hospital to preserve the Christian Ethos)

We are determined that Service Users remain the focus of all aspects of our service delivery and that they continue to be at the heart of our service development and evaluation of programmes.

The Trustees are listed below and can be contacted through the Company Office The Provincialate 29, Tite Street, Chelsea SW3 4JX 0207 351 2117 <u>enquiries@daucross.org.uk</u> <u>www.daughtersofthecross.org.u</u>k

#### <u>Trustees</u>

Nominated Individual Sr Veronica Hagen <u>veronicahagen@daucross.org.uk</u> Sr Mary Geraldine (Mary McGinn) Sr Annette Clemence Sr Anne Kelly Sr Maureen O'Brien Sr Kathleen O'Reilly

Location Holy Cross Hospital, Hindhead Road, Haslemere, Surrey, GU27 1NQ Tel 020 8337 6691 www.holycross.org.uk

Registered Manager: Ross White <a href="mailto:r.white@holycross.org.uk">r.white@holycross.org.uk</a>

<u>Aim:</u> To provide in and out patient care and rehabilitation services for all adults with severe and complex long- term conditions, complementing local NHS provision. To provide out-patient physiotherapy and hydrotherapy services for adults.

Regulated Activities

Treatment of disease, disorder or injury Diagnostic and screening procedures

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At Holy Cross Hospital, we do this by providing services for those with neuro-disability and other long-term conditions e.g. Non-responding states, ventilator dependency, terminal stages of long-term conditions such as Huntingdon's Disease.

We also help patients and their families by providing rehabilitation to enable return to home or less dependent settings and offer respite, depending on occupancy.

We have 40 registered beds and provide a peaceful, cheerful environment, guaranteeing a warm homely atmosphere, with the quality of patient care at its centre. The Hospital Team offer a personalised high- quality service. The patients have single rooms; and access to a range of communal facilities, ensuring that family and friends can enjoy quality time together.

Senior staff guided by a visiting / on call, consultant in Rehabilitation Medicine and visiting doctors, supported by highly qualified well motivated nursing, therapy and health care teams work to provide a seamless service to give the best possible quality of life for each patient. All who can benefit from the on-site hydro therapy pool are helped to do so; as are those who use our Charity's facility at the coast and the well- equipped on-site activities area and sensory garden. The well-respected nursing, therapy and care teams share their knowledge and expertise in offering an annual conference and are available and willing to present at other professional events.

The Hospital Management Team organise other staff teams including housekeeping, catering, administration, HR, Finance and maintenance. The hospital has a resident chaplain, a group of friends and volunteers who besides fundraising help to make the patients and their family's use of the facilities more enjoyable.

A respected Christian Ethos, an active Advisory Committee, a strong management team, consultative processes, robust services in HR, staff training including professional development and an agreed programme of auditing hospital services all play an essential part in maintaining the quality of Holy Cross Hospital Services.

#### A fuller Statement of Purpose for Holy Cross Hospital can be obtained from the Hospital